WATER REGULATORY TRAINING COURSE

INTRODUCTION TO WATER UTILITY REGULATION

When and where?
16-20 February 2015, Budapest, Hungary

Topics:
- Water Utility Economics
- Principles and Institutions of Water Utility Regulation
- Tariff Setting
- Performance Benchmarking
- New Developments and Emerging Issues in Water Utility Regulation

Participants from:
Cape Verde, Denmark, Georgia, Ghana, Hungary, Latvia, Lithuania, Macedonia, Moldova, Russia, Saudi Arabia, Ukraine, United Arab Emirates

Instructors:
- BAPTISTA, Jaime ERSAR, Portugal
- BLACK, David OFWAT, United Kingdom
- BAYRAKTAR, Alparslan Chairman of ERRA
- ISKENDEROV, Roman RAWW, Russia
- KADERJÁK, Péter REKK, Hungary
- KIS, András REKK, Hungary
- MICHAUD, David World Bank
- SZALÓKI, Szilvia HEA, Hungary
- SZABÓ, Iván Attorney-at-Law, Hungary
- ZETLAND, David Leiden University College, The Netherlands

Evaluation of the program by participants:
Participants learnt the best new practices about:

**Tariff-Setting**
- International-experience
- Hungary-reform
- Investments
- Smart-metering
- Synergies
- Subsidies
- Poor-consumers
- Network-losses
- Sustainability
- KPIs
- Sanctions
- Subsidies

**Benchmarking**
- Interactivity-monitoring-services
- Price-regulation
- Water-losses
- Transparency
- Smart-technologies
- Problem-issues

**Lecturers**
- Extensive-information
- Knowledgeable
- Experience-sharing
- Case-studies
- Exercises
- Practical-experience

**Instructors**
- In-depth-materials
- Dialogue
- Instructors
- Diversity
- Problem-issues
- Water-quality